



For more information and a free assessment of security at your business please contact:

Sergeant Nigel Couch on 232 2603

Community Police Department

**Salt Mills Police Post
Grace Bay, Providenciales.
Tel: 941 5891**

**Grand Turk Police Station.
Pond Street, Grand Turk
Tel: 232 2410**

**Email:
communitypolice@tcipolice.tc**

**For more information about the Royal Turks and Caicos Police Visit our website:
www.tcipolice.tc**

REPORT SUSPICIOUS ACTIVITIES

Police cannot function effectively without the assistance of members of the public.

They depend on you to report any suspicious activities. Call the police – that is what they are there for.

They'll appreciate your call. Don't worry about being embarrassed if your suspicions prove to be unfounded. Think instead of what could happen if you don't act. Some of the things to watch for and report are:

- A stranger entering your neighbour's house when your neighbour is not at home.
- Unusual noises, like a scream, breaking glass, or a loud explosive noise.
- Anyone peering into parked cars may be looking for a car to steal or for valuables left visible in the car.
- Strangers loitering around schools, parks, recreation facilities, or secluded areas in your community.
- If someone going door-to-door in your community tries to open doors or goes to the side or back door, especially if a companion appears to wait in front or is following in a car.
- Someone apparently trying to force entry into a home or vehicle, even if he's wearing a repairman's uniform.
- Vehicles being loaded with valuables if parked in front of an unattended residence, even if the vehicle appears to be a legitimate looking commercial vehicle. Many criminals customize their vehicles to look legitimate

Use common sense – **don't confront suspicious characters!** Call the police, they are trained professionals and know how to make arrests and gather the proper evidence to ensure successful prosecution. Have a camera handy to take photographs suspicious characters or vehicles.

In an Emergency Always dial 911

“Together We Can Make a Difference”



PHONE ANONYMOUSLY
1-800-TIPS(8477)

WEB TIPS
Submit a Tip Online

Royal Turks and Caicos Islands Police



Community Police Department

Robbery Prevention Advice for Businesses



ROBBERY PREVENTION

PREVENTION AT WORK

- Keep your front doors and windows clear of signs and posters to allow good, two-way visibility. Employees can see suspicious persons and vehicles outside, passers by and Police can see inside.
- Keep the outside of your business well lit at night.
- If possible, ensure the cash register is visible to outside observers.
- Keep a minimum amount of cash in the register, make frequent drops and bank deposits, advertise that you do so (Minimum amount of cash maintained in register, Employees can not open time lock safe, etc.).
- Vary times and routes used to go to the bank. Avoid using identifiable drop bags. Lunch bags, brief cases, backpacks are some good alternatives.
- Install a video camera surveillance system, ideally focused on the entrance-exit doors as well as the cash register counter(s). Test regularly, maintain and ensure employees can operate the system installed.
- Be alert for “suspicious customers”. Do not hesitate to contact Police when someone is acting suspicious and/or asking suspicious questions. Examples include: multiple trips within a short time frame, aimless wandering and/or glancing around the store, be alert for the overly anxious, nervous and/or intoxicated person(s).
- When possible at least two employees should

open/close the store, always clearing the store prior to closing and then again when opening. Ideally one employee awaits the others signal prior to entering when opening.

- Keep side and back doors locked. Have employees use the main entrance for entering/exiting.
- Place color-coded markers along the edge of the entrance/exit to help gauge the height of a robber as he leaves.

Make eye contact and greet customers when they enter as well as throughout the store, this practice pleases customers and discourages robbers/thieves.

If you are Unfortunate to Experience a Robbery

- Try to remain calm, avoid eye contact, and cooperate fully with the robber’s demands.
- If an alarm is available, activate only if you can do so without jeopardizing your safety.
- Tell the robber about anything that may surprise him, such as employee in the back, service bell etc.
- Be cognizant of the robber’s features and clothing. Try to remember that **YOU** will be the best witness.
- Be cautious with your movements, most robbers are nervous and/or under the influence of drugs/ alcohol.

- Do not chase or follow the robber out of your place of business, however try to determine a direction of travel and vehicle description from a safe vantage point. If a tag number is visible, write it down as well as the description of the robber(s). Adrenalin tends to create tunnel vision and distorts one recollection of events.

- Avoid defending yourself with a firearm when you are already facing a weapon. The odds are against you. Do not resist unless you are absolutely certain that the resistance will be effective and safe.

REMEMBER! No amount of money is worth your life.

What to do After an Incident has Occurred

If available and you have not already, activate your panic/silent alarm.

- Dial 911 and try to answer all questions posed by the dispatcher.

- **REMAIN ON THE LINE UNTIL YOU ARE TOLD TO HANG UP!**

- Do not discuss details of the incident with anyone except Police

- Ask any witnesses to stay until Police arrive. If they can’t, get their names, phone numbers and addresses.

Do not touch anything the robber may have touched.